AUGUST
2025

COLUMBUS RETIREMENT FUND

Columbus Retirement Fund Exciting News!

Dear Members,

The Board of Trustees is excited to share some positive news with you.

The Fund is entering a new chapter in its journey to provide you with exceptional service and strong retirement outcomes.

After careful consideration and a thorough review process, the Board of Trustees is pleased to announce that Ensimini Financial Services (Pty) Ltd will become the new administrator of the Fund, effective 1 October 2025.

Why the Change?

We are committed to making sure you, our members, always receive the very best in service, efficiency, and value for money. That is why we continuously monitor every service provider the Fund uses.

This process ensures that they:

- Enhance member service and turnaround times
- Provide access to improved digital platforms and self-service tools
- Maintain robust compliance, governance, and data protection
- Ensure seamless contribution processing and benefit payments

What This Means for You

Your retirement savings remain safe and secure. You will soon enjoy a new member portal with simplified access to your statements and fund information.

Communication and support channels will also be expanded to provide quicker and more responsive support.

Temporary Transaction Freeze during Administrator Transition

To ensure a smooth and accurate transfer of data and records, there may be a short closed period during which certain Fund processes will be temporarily suspended. This is unfortunately unavoidable, but please be assured that it will be limited to the shortest possible time.

It is important to note that during this period no benefit payments for members leaving the Fund, two-pot withdrawal requests, investment switches, or contribution allocations will be processed. You are encouraged to plan accordingly.

Please note:

- Your retirement savings remain safe and invested throughout this period.
- The temporary freeze is a standard industry practice to ensure accurate data migration and the safeguarding of members' records.

Looking Ahead to Exciting Things to Come

The Board of Trustees has approved the introduction of an additional investment choice within the Columbus Retirement Fund, allowing you to tailor your portfolio to align with your financial goals and religious preferences.

The Fund is proud to offer a Shari'ah-compliant investment option, providing members who prefer faith-based investing with access to portfolios aligned with Shari'ah principles. Further information on the implementation date will follow.

Lastly, as part of our commitment to keeping you informed and supported, the Fund will also enhance and renew its communication channels.

Contact Details

The Fund will retain the current email address for queries: **yourfund@columbus.co.za**.

You are also welcome to contact the appointed Benefit Consultant, **Alta Spreeuwenberg**, at **alta@efcorporate.co.za** should you have any concerns regarding the move.

The contact details for the Information Office / Principal Officer of the Fund remain unchanged:

Mr PD Theron
Address: Room 2, Office Block D,
Columbus Stainless, Off Hendrina Road,
Middelburg, Mpumalanga, 1050
Telephone: 013 247 3262
Email: ptheron@col-ret.co.za

Thank you for your continued trust.
Together, we are building a secure financial future.

The Board of Trustees
Columbus Retirement Fund